



**Public Health  
Accreditation**

# Accreditation Update

April – June 2017



[www.SBCounty.gov](http://www.SBCounty.gov)

# What is Public Health Accreditation?



The measurement of health department performance against a set of **nationally recognized standards**



# Current Progress

## Step 3

January 6, 2017



# Document Updates



Executive team has reviewed/ranked approximately 162 documents



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# Uploading to ePHAB



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# Uploading to ePHAB



Jennifer Pennell  
Accreditation Coordinator

San Bernardino County Department of Public Health



[my account](#)



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HOME STAFF PROFILE OFFICIALS REGISTRATION APPLICATION BILLING TRAINING DOC. SUBMISSION NOTES GROUPS EMAIL HELP

Show:  Filter by:  ■ Not Started ■ In Progress ■ Ready for AC Review ■ Requires HDD Review ■ Ready for Submission to PHAB

Showing: Progress Status of All.

1.1.1 L	1.1.2 L	1.1.3 A	1.2.1 A	1.2.2 A	1.2.3 A	1.2.4 L	1.3.1 A	1.3.2 L	1.4.1 A	1.4.2 L	2.1.1 A	2.1.2 L	2.1.3 A	2.1.4 A	2.1.5 A	2.2.1 A	2.2.2 A
2.2.3 A	2.3.1 A	2.3.2 A	2.3.3 A	2.3.4 A	2.4.1 A	2.4.2 A	2.4.3 A	3.1.1 A	3.1.2 A	3.1.3 A	3.2.1 A	3.2.2 A	3.2.3 A	3.2.4 A	3.2.5 A	3.2.6 A	4.1.1 A
4.1.2 L	4.2.1 A	4.2.2 A	5.1.1 A	5.1.2 A	5.1.3 A	5.2.1 L	5.2.2 L	5.2.3 A	5.2.4 A	5.3.1 A	5.3.2 A	5.3.3 A	5.4.1 A	5.4.2 A	6.1.1 A	6.1.2 A	6.2.1 A
6.2.2 A	6.2.3 A	6.3.1 A	6.3.2 A	6.3.3 A	6.3.4 A	6.3.5 A	7.1.1 A	7.1.2 A	7.1.3 A	7.2.1 A	7.2.2 A	7.2.3 A	8.1.1 L	8.2.1 A	8.2.2 A	8.2.3 A	8.2.4 A
9.1.1 A	9.1.2 A	9.1.3 A	9.1.4 A	9.1.5 A	9.2.1 A	9.2.2 A	10.1.1 A	10.2.1 A	10.2.2 A	10.2.3 A	11.1.1 A	11.1.2 A	11.1.3 A	11.1.4 A	11.1.5 A	11.1.6 A	11.1.7 A
11.2.1 A	11.2.2 A	11.2.3 A	11.2.4 A	12.1.1 A	12.1.2 A	12.2.1 A	12.3.1 A	12.3.2 A	12.3.3 A	All							



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# Announcements



- San Diego County
- Orange County
- Long Beach City
- Ventura County
- Santa Clara County
- CA Department of Public Health
- Pasadena City
- Humboldt County
- **San Francisco City**
- **Los Angeles County**

# External Evaluator



## SUSAN RAMSEY

Trained PHAB site reviewer

**65** Approved for **25**  
documents have  
additional hours of  
been reviewed this year  
documentation review

April 1 – June 30




# The 12 Domains

**Domain 1 - Assessment** Page 10

Focuses on the ongoing assessment of the health of the population in the jurisdiction served by the health department.

**Major Component:**

- Comprehensive Community Health Assessment




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**Domain 2 - Investigate** Page 11

Focuses on the investigation of suspected or identified health problems or environmental public health hazards.

**Major Component:**

All Hazards/Emergency Operations Plan



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**Domain 3 - Inform/Educate** Page 12

Focuses on informing and educating the public about public health issues.

**Major Component:**

Risk Communication Plan



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**Domain 4 - Community Engagement** Page 13

Focuses on community engagement.

Community members are important partners in:

- identifying and defining public health issues
- developing solutions or improvements
- advocating for policy changes
- communicating important information
- implementing public health initiatives



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**Domain 5 - Policy/Plans** Page 14

Focuses on the development of public health policies and plans.

**Major Components:**

- Community Health Improvement Plan
- Strategic Plan
- All Hazards/Emergency Operations Plan



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**Domain 6 - Public Health Laws** Page 15

Focuses on the role of public health departments in the enforcement of public health related regulations, executive orders, statutes, and other types of public health laws.

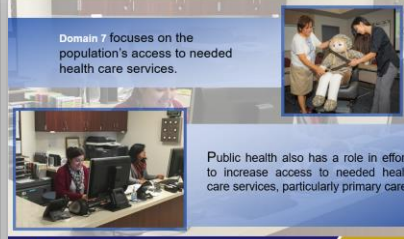


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**Domain 7 - Access to Care** Page 16

Domain 7 focuses on the population's access to needed health care services.

Public health also has a role in efforts to increase access to needed health care services, particularly primary care.



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**Domain 8 - Workforce Development** Page 17

Domain 8 focuses on the need for health departments to strategically approach the development of a competent workforce to perform public health duties.



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**Domain 9 - Quality Improvement** Page 18

Domain 9 focuses on the use and integration quality improvement processes for the continuous improvement of DPH practices, programs, and interventions.




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**Domain 10 - Evidence-based Practices** Page 19

Domain 10 focuses on the role that health departments play in building and advancing the science of public health.

Health departments should employ evidence-based practices for increased effectiveness and credibility.




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**Domain 11 - Administration / Management** Page 20

Domain 11 focuses on health department management and administration capacity.

Health departments must have a well-managed human resources system, be competent in general financial management, have data management capability, and be knowledgeable about public health authorities and mandates.

Facilities & Administrative Services



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**Domain 12 - Governance** Page 21

Domain 12 focuses on the health department's support and engagement of its governing entity in maintaining and strengthening the public health infrastructure for the jurisdiction served.



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# Strategic Plan Update



Workgroups have started to address the need for measurable targets (SMART)

The workgroups are comprised from a variety of disciplines and programs

# Mentoring Program



- Goal is to increase leadership capacity among DPH staff
- Small pilot started in May
- Pilot program will help the Workforce Development Committee develop a Department-wide Mentoring Program

# Quality Improvement Updates

- Revised NEO presentation
- Employee packet
- Accreditation materials



# DPH Newsletter



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# DPH Website



## Public Health

**Mission**  
Working in partnership to promote and improve health, wellness, safety and quality of life in San Bernardino County.

Home About Programs & Services Newsroom Events Resources Careers Contact Survey

### Immunizations/Flu Shots

The San Bernardino County Department of Public Health staff provides comprehensive immunization services to reduce the incidents of vaccine preventable diseases.

[Learn more](#)





Pet Adoptions



Report A Problem



Reports & Health Data



Health Clinics



Restaurant Grades



Preparing For An Emergency



Birth & Death Certificates



Immunizations

Stay Connected With DPH



Find what you're looking for...

SEARCH

HOW DO I...?



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# DPH Website



## Public Health

### Mission

Working in partnership to promote and improve health, wellness, safety and quality of life in San Bernardino County.

Home About Programs & Services Newsroom Events Resources Careers Contact Survey

#### Animal Care & Control

Shelters  
Field Services  
Licensing, Permits & Citations  
Animal Laws & Welfare  
Living With Wildlife  
Caring For Animals  
Resources  
Customer Information

#### Family Health Services

Comprehensive Perinatal Services  
Child Health & Disability Prevention  
Childhood Lead Poisoning Prevention  
Black Infant Health Program  
Maternal, Child & Adolescent Health  
About Family Health Services

#### Nutrition

Program Overview  
County Nutrition Action Partnership  
Live  
Learn  
Work  
Shop  
Worship  
Resources

#### California Children's Services

CCS Program Overview  
Request CCS Services  
Medical Therapy Program  
Social Work Services  
What to Expect When Transitioning to Adulthood  
Provider Claim Information

#### Health Education

Car Seat Safety  
Friday Night Live  
Medical Marijuana ID Card  
Volunteer Services Program

#### Preparedness & Response

Preparing For Emergencies  
Public Health Threats  
Emerging Infectious Diseases  
Points Of Dispensing  
Healthcare Surge  
Healthcare Providers  
Community Resources  
Emergency Information

#### Clinic Operations

Primary Care  
Pediatrics  
Immunizations  
Dental Services  
Sexual Health  
Teen Health  
Patient Information  
Health Center's Health Library

#### Community Outreach & Innovation

Healthy Communities  
San Bernardino County Reentry Collaborative  
Community Vital Signs  
Health Data & Reports

#### Vital Statistics Registration Office

Request a Certificate  
Certified Copy Eligibility  
Burial Permits  
Authentication/Apostille Seals  
Amendments  
Frequently Asked Questions

#### Communicable Disease

About CDS  
TB & Emerging Diseases  
Sexually Transmitted Diseases  
Immunization Services  
Confidential Morbidity Reports & Reporting Forms  
Publications & Data  
Trainings & Events  
Additional Resources

#### HIV/AIDS Services

HIV Clinic Services  
HIV Prevention Program  
AIDS Drug Assistance Program  
Reports, Data & Resources  
Ryan White Contracted Services  
HIV Planning Council

#### Women, Infants & Children

About WIC  
Locations  
Breastfeeding  
WIC Foods  
Nutrition Education  
Family Resources  
Health Professionals

#### Division Of Environmental Health Services

EHS Programs & Services  
Application For Health Permit  
Food Handlers & Managers  
Contact DEHS  
Pay Your Health Permit  
Look Up Inspection Reports  
Submit A Complaint  
Request Public Records

#### Public Health Laboratory

About the Lab  
Laboratory Testing, Supplies & Reporting  
Specimen Collections  
Bioterrorism Response  
Chemical Terrorism Response  
Emerging Diseases



Restaurant Grades



Preparing For An Emergency



Birth & Death Certificates



Immunizations

Find what you're looking for...

SEARCH

HOW DO I...?



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# Employee & Program Spotlight



## Public Health Accreditation

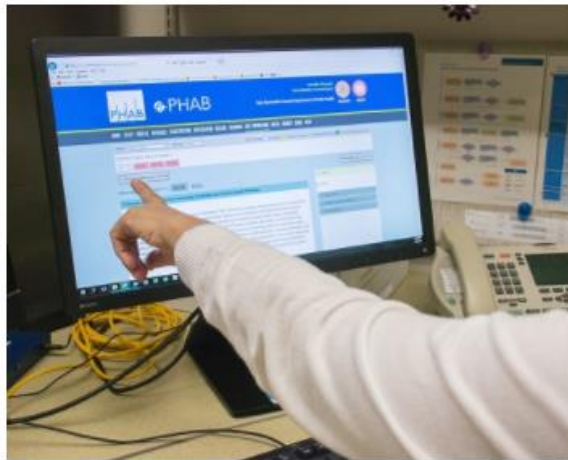


[Home](#) [News](#) [About](#) [Overview](#) [Domains](#) [FAQ](#) [Media](#) [Resources](#) [Contact](#) [Scavenger Hunt](#)

### News

#### Breaking News

**JUNE 1, 2017** On June 1, 2017 the Department successfully uploaded three (3) documents to the e-PHAB system! Several other documents are in progress and will be uploaded very soon.



#### Accreditation Newsletters

[April 2017](#)

[January 2017](#)

[December 2016](#)

[November 2016](#)

#### Accreditation Updates

[PM Accreditation Update Presentation 6/14/17](#)

[PM Accreditation Update Presentation 3/8/17](#)

[PM Accreditation Update Presentation 2/8/17](#)

[Accreditation Outreach-Round 4 Presentation](#)



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# Scavenger Hunt

## Scavenger Hunt

Accreditation wants to reward you for looking through our website! Here's what you have to do:

1. Select a difficulty level (easy, medium, or difficult). Different difficulty levels offer different types of prizes.
2. Find all the answers to the questions in that difficulty level by exploring the different pages on our site. It is recommended you open up a second window.
3. When you finish the hunt you will receive a code that you will need to email us to get your prize.

### Select Your Difficulty Level:

Easy









Medium

Difficult



## PRIZES

(Easy=E, Medium=M, Difficult=D)

 <p>Stadium Cup (E)</p>	 <p>Hand Sanitizer (E)</p>	 <p>Pen (E)</p>	 <p>Lanyard (M)</p>
 <p>Badge Holder Clip (M)</p>	 <p>Notebook (M)</p>	 <p>Stress Relief Star (D)</p>	 <p>Keychain (D)</p>



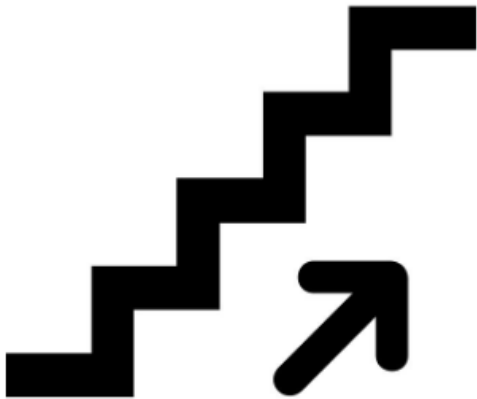
# Scavenger Hunt



## Public Health Accreditation



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1. How many steps are in the Public Health Accreditation process?

- 7
- 10
- 15
- 16



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# Scavenger Hunt

You are correct!

Next Question



# Scavenger Hunt

# Congratulations!



You have completed the Scavenger Hunt for this difficulty level!

We encourage you to complete the other difficulty levels for additional prizes.

Please send an email with the code " **Accreditation is PHABulous**" to this email:

[PublicHealthAccreditation@dph.sbcounty.gov](mailto:PublicHealthAccreditation@dph.sbcounty.gov)

Please include your choice of prize.

Play Again!



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# New Incentive Items



# 2017 Calendar



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# 2017 Calendar

**2017 CALENDAR**

## DOMAIN 3 - INFORM AND EDUCATE

Domain 3 focuses on informing and educating the public.

REACHING NE

This domain assesses the department's processes for two-way communication with the public as standard operating procedure.

## DOMAIN 7 - ACCESS TO CARE

Domain 7 focuses on the population's access to needed health care services.

Public health also has a role in efforts to increase access to needed health care services, particularly primary care.

An important role of public health is the assessment of the population's access to health care services and the capacity of the health care system to meet the needs of the population.

MAJOR COMPONENT: Risk Commun

2017 **MARCH**

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

MAJOR COMPONENTS: 1) Assess health care service capacity/access; 2) Identify/implement strategies to improve access

2017 **JULY**

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

**FOR MORE INFORMATION, PLEASE VISIT**

The Department of Public Health Accreditation Website at  
<http://cms.sbcounty.gov/dph-accreditation>

A very special Thank You to all of the amazing Public Health staff participating in the department's accreditation efforts!

If you have questions about Public Health accreditation, please send your inquiries to:  
[PublicHealthAccreditation@dph.sbcounty.gov](mailto:PublicHealthAccreditation@dph.sbcounty.gov)



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THANK YOU!



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